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QUESTION 11 What an advantage of using the Email Router for email processing? A. Can synchronize appointments, contacts, and tasks directly with Microsoft Exchange. B. Provides error reporting in the application. C. Can be used with all combinations of online/on-premise hybrid environments. D. Managed in the web application. Answer: D

QUESTION 12 Your company has a Microsoft Office 365 environment with a Microsoft Dynamics CRM 2016 Online deployment. You have a complex development and testing environment requiring the following: - 2 publishing instances - 22 development instances - 5 UAT instances - 5 production instances - 22 testing instances You need to support a continuous improvement plan in constant use for your testing, development, and production environments. What is the minimum number of tenants required to support this scenario? A. 1 B. 2 C. 5 D. 22 Answer: A

Explanation: <https://technet.microsoft.com/en-gb/library/dn722373.aspx>

QUESTION 13 You have a Microsoft Dynamics CRM 2016 deployment and you have not purchased any additional subscriptions besides your 15 user licenses. Your organization plans to test a new Independent Software Vendor (ISV) software. You currently have 1.3 GB of production data. You are instructed to use full copies of the data for testing purposes and to create three more sandbox instances to replicate the production environment. Each of the three instances will be used to test one ISV solution. You have 10 users from the production environment who will test all three test environments. You need to determine which additional subscriptions you need. What is the minimum requirement for additional subscriptions? A. 3 sandbox instances and additional storage B. 30 more users and 3 sandbox instances C. 30 more users D. 30 more users and additional storage Answer: A

QUESTION 14 Which two settings are specified on mailbox records? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. A. The synchronization method for incoming and outgoing emails. B. The email tracking and correlation method for incoming and outgoing emails. C. The server profile to use for sending and monitoring emails. D. The maximum file size limit for attachments. Answer: AC

Explanation: <https://technet.microsoft.com/en-us/library/dn832085.aspx>

QUESTION 15 You are a Microsoft Dynamics CRM system administrator for a company. You added a new field to the contact entity. A user reports that the field is not synchronizing with Microsoft Dynamics CRM for Outlook. You need to explain why the field is not synchronizing. What could be the cause? A. The field was not enabled for synchronization. B. New fields can not be added to the synchronization settings. C. The field was not mapped to a field in Outlook. D. The synchronization direction from CRM to Outlook/Exchange was not set. Answer: C

QUESTION 16 What is an advantage of using server-side synchronization for email processing? A. Supports Microsoft Exchange 2007 and later. B. Managed and configured using a separate program. C. Provides error reporting in the application. D. Can be used with all combinations of online/on-premises hybrid environments. Answer: C

Explanation: <https://technet.microsoft.com/en-us/library/dn531049.aspx> <https://technet.microsoft.com/en-us/library/dn887218.aspx>

QUESTION 17 You want to set up server-side synchronization with a Microsoft Outlook.com account. Outlook.com supports POP3, IMAP, and ActiveSync protocols. Which item and protocol combination can be used? A. email and contacts using the ActiveSync protocol B. email, appointments, contacts, and tasks using the IMAP protocol C. email using the POP3 protocol D. email, appointments, and tasks using the POP3 protocol Answer: C

Explanation: <https://technet.microsoft.com/en-us/library/dn531109.aspx>

QUESTION 18 You are the Microsoft Dynamics CRM Online administrator for your company. You need to ensure all of the online services that your company has purchased are integrated and configured to work with Microsoft Dynamics CRM Online. Which three online services are available for integration with Microsoft Dynamics CRM? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. A. Microsoft Exchange B. Activity Feeds C. Microsoft OneNote D. Auditing E. Microsoft Skype Answer: ACE

Explanation: <https://technet.microsoft.com/en-us/library/jj863707.aspx> <https://technet.microsoft.com/en-us/library/hh699721.aspx> <https://www.microsoft.com/en-us/dynamics/crm-customer-center/set-up-and-use-onenote-in-crm.aspx>

QUESTION 19 You are a consultant on a Microsoft Dynamics CRM Online implementation project. You need to display information about a related account on the case form. Which option should you use? A. a quick view form B. a quick create form C. a tab with subgrid D. a preview form Answer: A

Explanation: <https://technet.microsoft.com/en-us/library/dn531145.aspx>

QUESTION 20 You are using Microsoft Dynamics CRM 2016 on-premises. Which server role does server-side synchronization utilize? A. Sandbox Processing Service B. Web Application Server C. Asynchronous Service D. Organization Web Service Answer: C

Explanation:

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